



Warranty Policy - Patient Care Furniture

Amico Patient Care Corporation will warrant its Patient Care Equipment to be free from defects as stated in the warranty period mentioned below. Within this period, Amico Patient Care Corporation will replace any part which is proven to be defective, at no charge. Shipping and Installation costs after the first twelve (12) months will be borne by the Customer.

Amico Patient Care Corporation's warranties are as follows:

- Overbed Tables, (Jordan & Lily Series) Height Adjustable Bassinets, Sit-To-Stand Series Carts - 2 years
- Casegoods, Carts, (Marco, Ava & Connor Series) Bassinets - 5 years
- Seating - Limited Lifetime Warranty

Note: Parts not manufactured by Amico are subject to the manufacturer's warranty. This includes, but is not limited to, all locks and accessories which have been installed on units by Amico.

This warranty is valid only when the product has been properly installed according to Amico Patient Care Corporation specifications, used in a normal manner and serviced according to factory recommendations. It does not cover failures due to damage which occurs in shipments or failures which result from accidents, misuse, abuse, neglect, mishandling, alteration, misapplication or damage that may be attributable to acts of God.

Amico Patient Care Corporation shall not be liable for incidental or consequential damages resulting from the use of the equipment.

All claims for warranty must first be approved by Amico Patient Care Corporation's Customer Service Department at: apc-csr@amico.com or 905.764.0800. Upon approval, the Customer Service Department will issue a Return Goods Authorization (RGA) number. An RGA must be obtained prior to commencement of any warranty claim.